

Quality Management System Policy

Torrecid S.A. is a globalized multinational business group dedicated to providing products, services, solutions and future trends in different sectors. The Torrecid group is present in more than 28 countries and has clients in more than 130 countries, with its headquarters in ALCORA- Castellón, Spain.

AL-FARBEN, within the TORRECID group, is dedicated to the manufacture and design of inorganic colours and pigments for various sectors, including the plastics and paints sectors.

With its mission: <<To provoke Change through Global Leadership in Innovation by creating New Technological and Fashion Solutions and Trends to Conquer the Future, providing the greatest Differentiation and maximum Added Value>>.

The Torrecid Group and Al-farben base the realization of this mission on these five pillars:

- Ethics
- Creativity & Sustainable Innovation
- Maximum quality & Excellence
- Service
- Marketing
- Taking care of stakeholders

Both the management and the staff of the company are fully committed to compliance with the Quality management system of the UNE ISO 9001:2015 Standard.

In this sense, all its actions are governed by the quality policy guidelines framed by the following points:

- Continuous improvement of the flexible and dynamic quality management organization system, investment in the best human and technical resources.
- Identify the present and future needs of its customers and provide them with full satisfaction for each product and service, always in accordance with their requirements and the applicable legal requirements.
- Development of a favourable environment for the promotion of quality within the company, training, staff motivation and the dissemination of achievements.

Al-Farben certifies that it has implemented an internal process-based quality system that guarantees that all products manufactured and supplied to its customers have passed the corresponding quality controls and comply with the established requirements.



Mª Dolores Bayo

Alfarben quality manager



Diego Sanz Yagüe

Alfarben General Manager

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